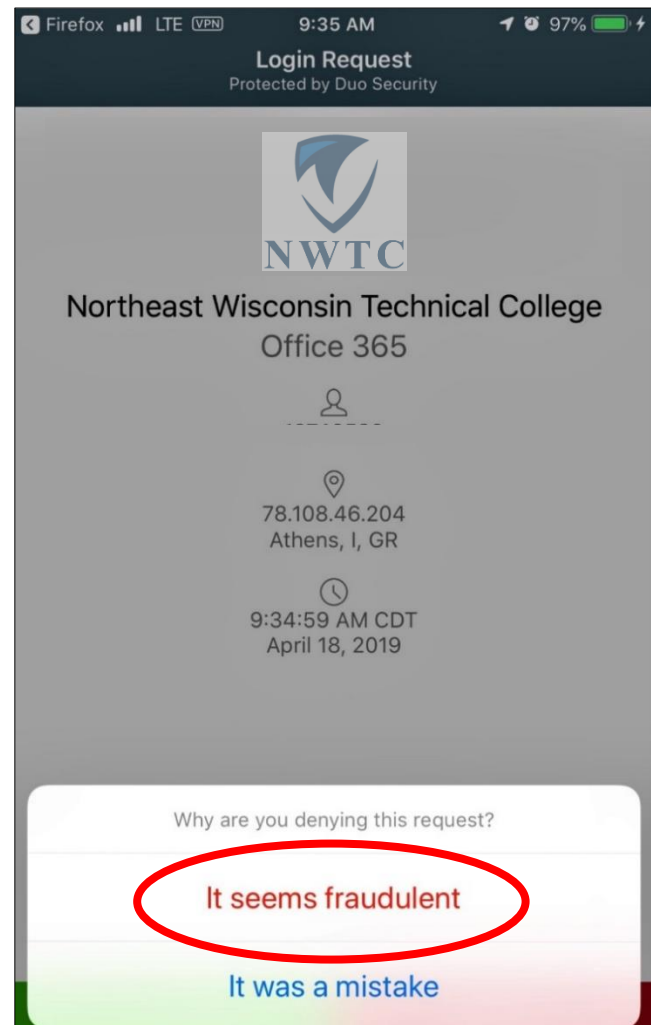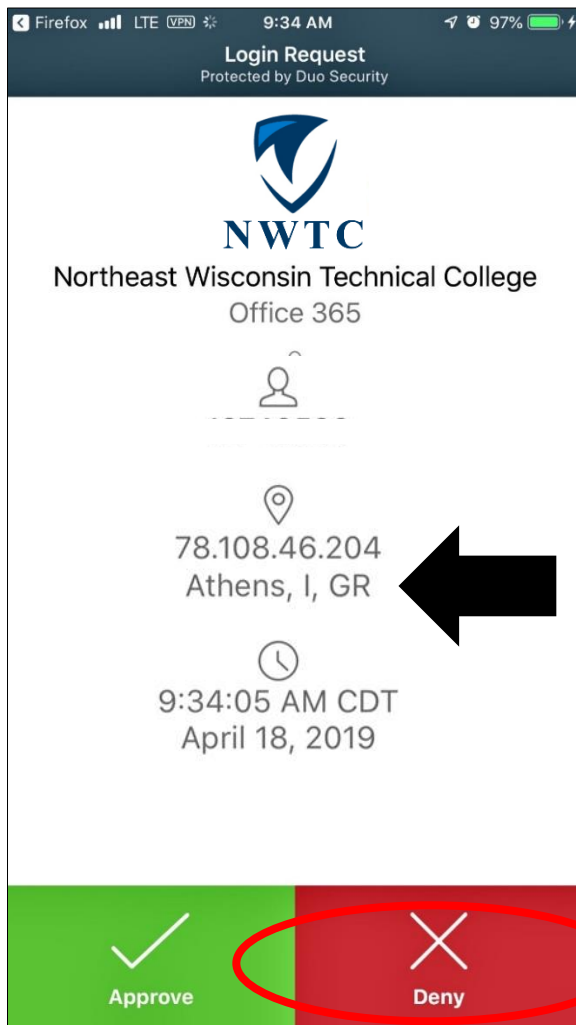## I am setup with Duo, so what's next?

Duo Security is a strong safeguard against unauthorized access, but it will not prevent cybercriminals from trying to access your accounts. If a cybercriminal guesses or steals your password, Duo will prevent their sign-on attempt unless you let them in.

NEVER approve unexpected or suspicious Duo App Notifications or Phone Calls.

When possible, your Duo Mobile App will display details about where the sign-on attempt originated from (City, State, or Country). If you did not sign-in to a Duo-protected system or if the location appears suspicious, be sure to **"DENY"** the request by selecting **"IT SEEMS FRAUDULENT"** as shown below.

Example: login attempt from Athens, Greece

By denying the request and marking it as fraudulent, IIT is automatically alerted to the suspicious activity.

[Click for example video.](#)

NWTC IIT HelpDesk | help.desk@nwtc.edu | 920-498-6800